

## MYOFASCIAL RELEASE TREATMENT SEMINARS ACCESSIBILITY POLICY

Myofascial Release Treatment Seminars is committed to excellence in serving all participants including people with disabilities. Myofascial Release Treatment Seminars strives to ensure that all individuals have equal access to its programs and prohibits discrimination against an individual on the basis of physical or mental disability in accessing or participating in its programs.

**Effective Communication.** We will communicate with people with disabilities in ways that take into account their disability. We provide seminar participants with effective communication, including providing interpreting services or other services, upon request.

**Service animals.** We welcome people with disabilities and their service animals. Service animals are allowed at the seminars to the extent they are permitted by the owners of the location where the seminars are being conducted. We make every effort to conduct seminars at locations that are fully accessible to individuals with disabilities and their service animals.

**Support persons.** A person with a disability who is accompanied by a support person will be allowed to have that person accompany them to our seminars and there will be no extra cost for the support person.

**Notice of temporary disruption.** In the event of a planned or unexpected disruption to the services or facilities for participants with disabilities where Myofascial Release Treatment Seminars are being conducted, we shall notify the participants promptly.

**Training.** Myofascial Release Treatment Seminars will provide accessible customer service training to employees, volunteers and others who deal with the public or other third parties on our behalf. Training will also be provided to people involved in the development of policies, plans, practices and procedures related to the provision of our goods and services. Training will include:

- An overview of the Americans with Disabilities Act and the requirements of applicable state laws;
- How to interact and communicate with people with various types of disabilities;
- How to interact with people with disabilities who use an assistive device or require the assistance of a service animal or a support person;
- What to do if a person with a disability is having difficulty in accessing Myofascial Release Treatment Seminars' programs.

**Modifications to this or other policies.** Any policy, practice or procedure of Myofascial Release Treatment Seminars that does not respect and promote the principles of dignity, independence, integration and equal opportunity for people with disabilities will be modified or removed.

**Reporting Suspected Infringements.** If you believe that Myofascial Release Treatment Seminars is not complying with the requirements of federal and state laws regarding accommodating individuals with disabilities, immediately report this to Sandra C. Levensgood at 610-644-0136.

The Myofascial Release Treatment Seminars Accessibility Policy has been most recently updated on December 6, 2016.